

# Expertise

 Main Drainage

 Clean Water Rehabilitation

 Wastewater Rehabilitation

 Urban Renewal & Environmental Improvements

 Historic Regeneration

 Development & Infrastructure

 Ports, Harbours & Sea Defences

 Minor Works

## To be the **BEST**, Civil Engineering Contractor in our market sector

- How?**
- Excellent Health & Safety
  - Quality Workmanship
  - Customer focused
- Measures of success**
- Monitoring Client League tables and our performance against peers
  - Customer feedback via surveys

## To be the contractor of **CHOICE** for our customers

- How?**
- Collaborative working
  - Customer Focused
  - Competitiveness (value for money)
  - Bespoke Solutions
  - Consistent service
- Measures of success**
- By having sound and stable finances
  - Monitoring Performance against our Competitors
  - Customer feedback via surveys

## To be a **DESIRABLE** employer with a good reputation

- How?**
- Our people are rewarded, recognised and cared for
  - Our workplaces are safe and healthy
  - Providing good work / life balance
- Measures of success**
- Monitoring employee satisfaction via survey responses and responding accordingly

## To be the **LEADING** Water Sector Specialist

- How?**
- Researching new technology/solutions
  - Investing in new technologies/solutions
  - Competitiveness (value for money)
- Measures of success**
- Monitoring NWL League Tables and KPI's
  - Customer Feedback Surveys

**Head office (Postal Address)**  
30-35 Navigation Point  
Hartlepool, TS24 0UQ  
t: 01429 233 521  
f: 01429 862 504  
e: [civils@seymourcivil.co.uk](mailto:civils@seymourcivil.co.uk)

**Wastewater Rehabilitation (Depot)**  
Havelock Street  
Hartlepool, TS24 7LT  
t: 01429 231 313  
f: 01429 231 310  
e: [enquiries@seymourcivil.co.uk](mailto:enquiries@seymourcivil.co.uk)

**Clean Water Rehabilitation (Depot)**  
Unit 1, Factory Road  
Blaydon-on-Tyne, NE21 5RU  
e: [civils@seymourcivil.co.uk](mailto:civils@seymourcivil.co.uk)

**Minor Works (Depot)**  
Unit 1, Westree Buildings  
Whessoe Road  
Darlington, DL3 0XE  
t: 01325 463 838  
e: [civils@seymourcivil.co.uk](mailto:civils@seymourcivil.co.uk)

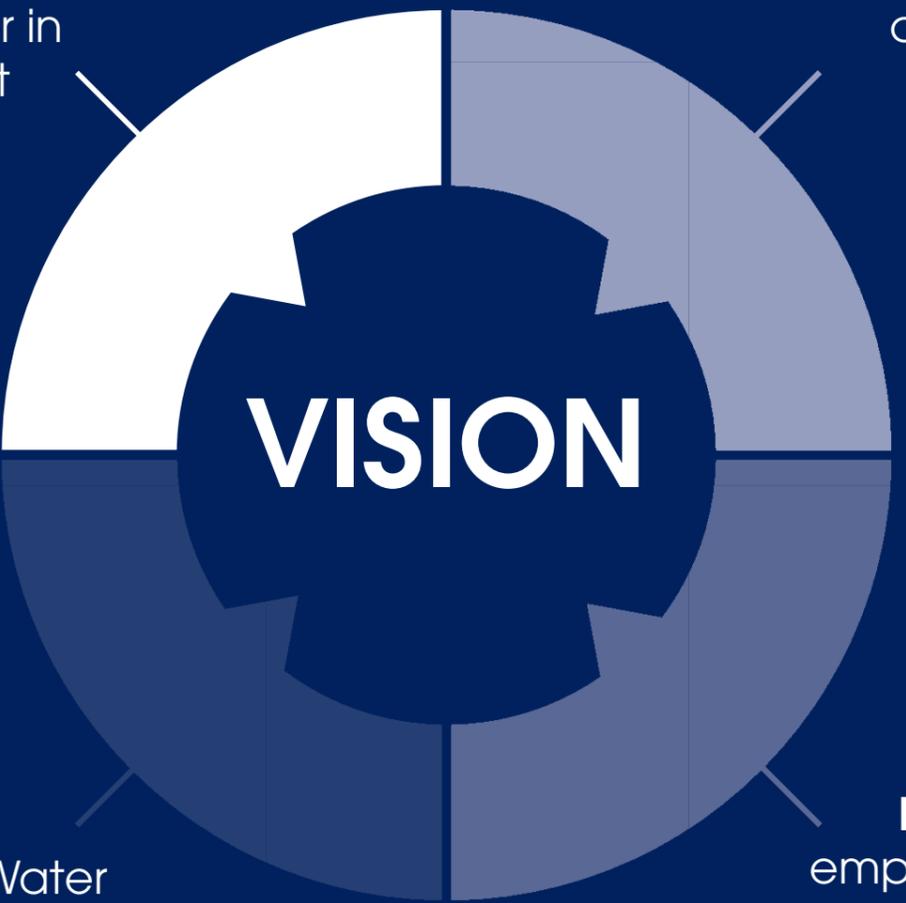
**Registered Office**  
Yew Trees  
Main Street North  
Aberford  
West Yorkshire, LS25 3AA

# VISION

(Our Vision and Aspiration for the future)

To be the **BEST**, Civil Engineering Contractor in our market sector

To be the contractor of **CHOICE** for our customers



To be the **LEADING** Water Sector Specialist

To be a **DESIRABLE** employer with a good reputation

# VALUES

(Our values set the ethos required to maintain the Seymour standard)

- A PEOPLE BUSINESS**
  - We have a culture of equal opportunities
  - We provide an excellent training programme and mentor from within
  - We openly communicate with our people which builds a positive environment and stimulates innovation
- CLIENT FOCUSED**
  - We share values
  - We work at creating excellent relationships
  - We have a "Can Do" attitude
- INTEGRITY & DEPENDABILITY**
  - We have an open mind with no pre-conceptions or prejudices
  - We have a willingness to work openly and honestly
  - We deliver on our promise every time
- SUSTAINABLE**
  - We use local suppliers to support the local economy
  - We engage with the communities in which we work
  - We employ local people
- PRIDE**
  - We are proud of the company we work for
  - We help our people to be their best
  - We will not compromise on safety or quality

# PRINCIPLES

(Our principles underpin the Vision and make us who we are)



**INNOVATIVE**

Technical excellence and **INNOVATIVE**, solutions

**COLLABORATIVE** working with an open and honest attitude

**COLLABORATIVE**

**ETHICAL**

Conducting our business with integrity, applying **ETHICAL** principles

Ensuring the health, safety, and **WELL-BEING** of our people

**WELL-BEING**